



Common Sense Government: Works Better and Costs Less

Philip K. Howard

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The federal government is ailing and needs a cure. The cure lies in embracing a principle long known to the American people but little recognized by Washington - until now: common sense. In this pathbreaking report, Vice President Al Gore, presiding over the National Performance Review, at the request of President Clinton, charts a fundamental shift in how government conducts itself. This report understands that a government that recognizes who its real customers are, works with them to understand their needs, and puts them first, not last, is a government that deserves to govern.



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